

ABC Sports Learning Ltd/Manchester Cycling Academy

CANCELLATION POLICY

1. Policy Statement

ABC Sports Learning Ltd/Manchester Cycling Academy is committed to providing you with an outstanding experience so you can book with confidence and our quest is to ensure we can deliver the best experience for everyone who joins one of our events or experiences. Our cancellation policy offers complete flexibility & 100% of your booking is fully refundable & transferable up until 60 days before you travel. Any credit on your account is valid for 24 months from the date of initial payment.

2. Responsibilities

The Executive Board is responsible for ensuring that this cancellation policy is effectively implemented, reviewed, and updated.

Please see the below tables if you have a need to cancel your experience with us. We strongly advise that you have travel insurance before you book as if in the unfortunate event that you may need to cancel your booking, you may be covered on your insurance policy.

3. Scheduled Tours and Training Camps outside of the UK

Days Before The Experience Starts	Refund	Credit on Future Bookings
More than 90 Days	100%	100%
89-60 Days	75% of Purchase Price	75% of Purchase Price
59-30 Days	50% of Purchase Price	50% of Purchase Price
30-0 Days	0% of Purchase Price	No Credit

4. Training Sessions, Coaching Courses and Events inside the UK

Days Before The Event Starts	Refund	Credit on Future Bookings
More than 60 Days	100%	100%
30-60 Days	75% of Purchase Price	75% of Purchase Price
29-14 Days	50% of Purchase Price	50% of Purchase Price
7-14 Days	25% of Purchase Price	No Credit
Less than 7 Days	0% of Purchase Price	75% of Purchase Price

5. Cancellation Process:

If you have the unfortunate need to cancel your booking, please write to team@manchestercyclingacademy.co.uk

Signature:

Stefan Hopewell Director

Review

This policy will be reviewed on March 31st 2024