

## ABC Sports Learning Ltd/Manchester Cycling Academy

# **CANCELLATION POLICY**

## **1. Policy Statement**

ABC Sports Learning Ltd/Manchester Cycling Academy is committed to providing you with an outstanding experience so you can book with confidence and our quest is to ensure we can deliver the best experience for everyone who joins one of our events or experiences. Our cancellation policy offers complete flexibility & 100% of your booking is fully refundable & transferable up until 60 days before you travel. Any credit on your account is valid for 24 months from the date of initial payment.

#### 2. Responsibilities

The Executive Board is responsible for ensuring that this cancellation policy is effectively implemented, reviewed, and updated.

Please see the below tables if you have a need to cancel your experience with us. We strongly advise that you have travel insurance before you book as if in the unfortunate event that you may need to cancel your booking, you may be covered on your insurance policy.

## **3. Scheduled Tours and Training Camps outside of the UK**

Days Before The Experience Starts Refund Credit on Future Bookings

More than 90 Days 100% 100%

89-60 Days 75% of Purchase Price 75% of Purchase Price

59-30 Days 50% of Purchase Price 50% of Purchase Price 30-0 Days 0% of Purchase Price No Credit

#### 4. Training Sessions, Coaching Courses and Events inside the UK

Days Before The Event Starts Refund Credit on Future Bookings
More than 60 Days 100% 100%
30-60 Days 75% of Purchase Price 75% of Purchase Price
29-14 Days 50% of Purchase Price 50% of Purchase Price
7-14 Days 25% of Purchase Price No Credit
Less than 7 Days 0% of Purchase Price 75% of Purchase Price

#### **5. Cancellation Process:**

If you have the unfortunate need to cancel your booking, please write to team@manchestercyclingacademy.co.uk

### Signature:

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Stefan Hopewell Director

#### Review

This policy will be reviewed on March 31st 2025